



STATE OF WASHINGTON  
DEPARTMENT OF SOCIAL AND HEALTH SERVICES  
AGING AND DISABILITY SERVICES ADMINISTRATION  
PO Box 45600 \* Olympia, WA 98504-5600

November 14, 2012

**CERTIFIED MAIL**  
**7008 1300 0000 7157 2234**

Jeffrey Ramirez  
Della Reese Ramirez  
Nurses Family Home Care  
3906 NE 123<sup>rd</sup> Ave  
Vancouver, WA 98682

AFH License #309100

**IDR RESULTS AND REDUCED CIVIL FINE**

Dear Mr. Ramirez:

Thank you for participating in the Informal Dispute Resolution (IDR) process on November 13, 2012. During the IDR the violation and enforcement action identified in the Imposition of Civil Fine letter dated July 3, 2012 was addressed. As discussed, the following information was considered:

- All written materials presented by the adult family home;
- All oral statements and explanations offered by adult family home staff;
- Records gathered by the RCS regional staff.

As a result of the IDR, the violation of WAC 388-76-10025 remains. The civil fine amount has been reduced from \$1,000.00 to \$200.00.

Please remit a check for **\$200.00** payable to the Department of Social and Health Services. The check should be sent to:

**DSHS Office of Financial Recovery**  
**PO Box 49501**  
**Olympia, WA 98504-9501**



If payment has not been received within twenty-eight (28) days after receipt of this notice, interest will begin to accrue on the balance at the rate of one percent (1%) per month.

If you have any questions, please contact Robin Bucknell at (360) 725-2307.

Sincerely,

*Robin Bucknell for*

Lori Melchiori, Ph.D.  
Assistant Director  
Residential Care Services

cc: District Administrator  
Field Manager  
Enforcement File  
Long Term Care Ombudsman  
Central File  
IDR File  
Office of Financial Recovery